

SAPPHIRE SERVICE PLAN

WHY A SERVICE PLAN?

Let us make sure your heating, cooling and generator systems are well maintained and serviced annually.

When you get busy, and HVAC service may not seem like a top priority, our service plan ensures you receive the HVAC and generator maintenance you need at an affordable annual price, with additional savings with plan benefits.

BENEFITS

- ✓ Priority Service
- ✓ Reduced Diagnostic Fees
- ✓ Discounted Emergency Fees
- ✓ 15% off Parts & Labor
- ✓ 10-Point Plumbing Inspection
- ✓ 8-Point Electrical Inspection
- ✓ Free Sewer Camera Inspection
- ✓ 5-Year Warranty on All Heating/Cooling Repairs*

CREATE YOUR PLAN

	Qty	Monthly
<input type="checkbox"/> AC & Heat	<input type="checkbox"/>	x \$21.00
<input type="checkbox"/> Gas Furnace Only	<input type="checkbox"/>	x \$14.00
<input type="checkbox"/> AC Only	<input type="checkbox"/>	x \$16.00
<input type="checkbox"/> Boiler Only	<input type="checkbox"/>	x \$14.00
<input type="checkbox"/> Ductless (Includes 1 Outdoor Unit + 1 Indoor Unit)	<input type="checkbox"/>	x \$21.00
<input type="checkbox"/> Each Additional Ductless Indoor Unit	<input type="checkbox"/>	x \$6.25

ADD-ON

<input type="checkbox"/> Humidifier	<input type="checkbox"/>	x \$6.75
<input type="checkbox"/> Steam Humidifier	<input type="checkbox"/>	x \$11.00
<input type="checkbox"/> Pure Air Maintenance Kit	<input type="checkbox"/>	x \$14.75
<input type="checkbox"/> Dehumidifier	<input type="checkbox"/>	x \$6.75

PLUMBING

<input type="checkbox"/> Conventional Water Heater	<input type="checkbox"/>	x \$4.25
<input type="checkbox"/> Tankless Water Heater (Includes Flush & Descale)	<input type="checkbox"/>	x \$31.25
<input type="checkbox"/> Sump pumps / Battery Backups / Water Powered System Inspections	<input type="checkbox"/>	x \$9.00

KOHLER GENERATOR

<input type="checkbox"/> 8-20KW Air Cooled Generator Maintenance	<input type="checkbox"/>	x \$28.25
<input type="checkbox"/> 24-40KW Liquid Cooled Generator Maintenance	<input type="checkbox"/>	x \$33.65

EXPLANATION OF BENEFITS

Priority Service: Priority service means that when the demand for service is high, we will move you to the top of the list with our other service agreement family of customers.

Reduced Diagnostic Fees: Exactly what it says is what it means. You will pay a reduced amount for diagnostic fees.

Discounted Emergency Fees: Sometimes in life, emergencies happen outside of normal business hours. If this happens to you, rest assured that we have you covered and will come out at a discounted cost because you are part of our "Pipe Works Family."

15% off Parts & Labor: All service work related to repairs for plumbing, heating, cooling and electrical are discounted by 15% off parts and labor.

10-Point Plumbing Inspection: This plumbing inspection is completed during your heating inspection, and includes the following:

1. All emergency shut-off valves
2. House water pressure
3. Water heater
4. Water quality hardness test
5. Water Softener (if applicable)
6. Whole house filter (if applicable)
7. Washing machine drain line
8. Washing machine supply lines
9. Outside faucets
10. Inspect all accessible drain lines, water shut offs, and water piping

8- Point Electrical Inspection:

1. Visual inspection of panel(s) and service entrance
2. Proper bonding
3. Visual check of GFI outlet for kitchen, bathroom and outdoors
4. Spot test for ungrounded or reverse polarity outlets
5. Visual inspection for improper use of extension cords
6. Proper breaker and circuit size of condensers
7. Visual inspection of accessible outlets and switches in home
8. Verify surge suppression for all sensitive electrical equipment

Free Sewer Camera Inspection: We will provide one complementary video inspection of your main sewer line per year. (Must have accessible clean out)

5-Year Warranty on All Heating/Cooling Repairs*: We have you covered for all heating and cooling repairs for 5 full years from the date of the repair! (Please see terms and conditions)

TERMS & CONDITIONS

This agreement sets forth the entire agreement between Pipe Works Services, Inc. and the Equipment Owner, and cannot be changed without written approval from Pipe Works Services. Representation and promises made by any person not contained in this document are not part of this agreement.

Pipe Works Services reserves the right, at its discretion, to schedule tune-up dates.

This plan will automatically renew, unless cancelled within 30 days of the annual renewal date by the Equipment Owner.

Pipe Works Services reserves the right to change our pricing. In the event of a price change, we will attempt to notify you thirty (30) days in advance of the change by sending an email to the email address you have registered for your account. If you do not wish to accept a price change, you may cancel your membership in accordance with the instructions above. If you do not cancel your membership after the price change takes effect and prior to the start of your new membership period, your membership will be renewed at the price in effect at the time of the renewal, without any additional action by you, and you authorize us to charge your payment method for these amounts. Pipe Works Services will not be able to notify you of any changes in applicable taxes.

Purchase of this contract does not guarantee that the covered equipment will not fail.

Pipe Works Services reserves the right, in its sole discretion, to void this agreement if any services are performed by anyone other than an authorized representative of Pipe Works Services.

* 5 year warranty on all heating and cooling repairs made by Pipe Works Services, must maintain a Sapphire Service Plan continuously from date of repair without interruption for 5 years. Otherwise, the warranty is void. This warranty does not apply to refrigerant leaks or maintenance items.

Pipe Works Services, the dealer/seller, and or the servicer will not be responsible for any loss, damage, or injury resulting from delay in rendering repairs by the terms of this agreement, and in no event will they be liable for incidental or consequential damage.

Repairs to correct failures or malfunctions that are not considered manufacturing defects, such as damage or malfunctions resulting from fire, water, storms, earthquake, faulty power supply, theft, riot, misuse or abuse, are not covered.

Pipe Works Services is not responsible for damage caused by mold, or any other agent that might be associated with plumbing or HVAC work performed. This includes property damage, personal injury, death, loss of income, emotional distress, adverse health effects, loss of use or loss of value. We are not responsible for testing or investigating your home for any possible mold or mold related problems.

PAYMENT OPTIONS

All monthly prices are based on a one-year plan, and sales tax is not included in prices reflected on page 1.

Please charge my credit card

Monthly

Paid in Full



Monthly
Total: \$ _____

Monthly Total
w/tax: \$ _____

Yearly Paid in Full

Monthly Total w/tax x 12 months = \$ _____

Card #

Exp

CVV#

Name

Address

City

State

Zip

Phone

Email

Signature

Your signature acknowledges that you have read and agree to terms and conditions explained in the accompanying service plan.

Enclosed is my check for the full amount (Please add applicable sales tax).
Checks must be for full amount. Monthly payments via credit card only.